

Dokumenttyp: Blankett	Utgåva: 1.0	Dok.nr: 241
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QUALITY AGREEMENT

This document aims to clarify Resinit AB's expectations towards its suppliers.
It is the supplier's responsibility to review, understand and follow these requirements.

Quality agreement between Resinit AB, reg.no. 556332-1263 and
Supplier [REDACTED] reg.no. [REDACTED].

Management System

The supplier is expected to have a documented management system in accordance with the latest edition of ISO 9001 and ISO 14001.

Suppliers certified by an accredited third party are preferred. If certification is lacking, a supplier evaluation and/or audit by Resinit may be necessary for approval.

If the supplier is not certified, they are expected to have processes in place to ensure a quality level equivalent to ISO 9001 and full compliance with applicable laws and regulations.

Audit

The supplier shall allow Resinit (directly or through a third party) to perform on-site compliance assessments through audits.

Request for Quotation

The supplier shall contact Resinit if the request is unclear or if information necessary to provide a quotation is missing.

Purchase Order

Each purchase order shall be followed by an order confirmation from the supplier within 5 working days, confirming the agreed price, quantity, and delivery date for each item number.

Order confirmation constitutes acceptance of the terms stated in the purchase order.

Initial Sample and Documentation

Initial samples are typically required for new components and/or changes that may affect the form, function, or other characteristics of the product.

Resinit may require suppliers to provide material certificates, certificates, measurement protocols, and Certificates of Conformity (CoC) as per the purchase order.

These should be available upon arrival of the goods and preferably sent to certifikat@resinit.se, but may exceptionally be included with the delivery.

Document Retention

Suppliers shall retain governing and reporting documents for a minimum period of 10 years.

Legal Compliance

The supplier shall comply with all laws and regulations applicable to the manufacturing and delivery of products or services to Resinit.

The supplier shall provide Resinit with all requested information necessary for Resinit to fulfill legal and regulatory requirements.

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Change Notification

Revision changes to products will be communicated via Resinit's purchasing organization.

It is the supplier's responsibility to review the purchase order to ensure the latest revision is being used.

It is not permitted to deliver according to a previous revision unless written approval has been obtained from Resinit.

Changes proposed by the supplier that may affect form, fit or function must be submitted to Resinit AB along with a written change notification for approval prior to implementation.

This may include, but is not limited to, changes in material source, manufacturing processes, testing procedures, manufacturing locations, relocation or replacement of equipment, and similar changes.

Control

The supplier is responsible for ensuring that delivered items meet the requirements specified in the applicable purchase order.

The supplier shall ensure that documentation provided by Resinit is controlled and distributed with the current and correct revision level to appropriate personnel within their own organization and applicable subcontractor chain.

The supplier shall also ensure that all documentation provided by Resinit is treated confidentially within their own organization and applicable subcontractor chain.

Packaging and Shipping Methods

The supplier must meet packaging and logistics requirements according to product specifications, drawings, purchase orders, and/or agreements.

The supplier is responsible for ensuring that packaging and shipping methods prevent cosmetic or mechanical damage to the product.

Delivery

Resinit AB must be informed immediately and without delay of any delivery delays and the new planned delivery date.

The supplier shall, at their own expense, take reasonable measures to avoid a potential delay, such as providing express delivery, overtime work, etc.

Claims Handling

All deviations will be reported to the supplier via a claim report.

Resinit expects a complete corrective action report within 5 working days, including root cause analysis and corrective actions.

Evidence of implemented actions may be requested.

In the event that the claim results in costs, Resinit AB reserves the right to charge the supplier all reasonable associated costs, unless otherwise agreed in writing.

Sustainability

The supplier is expected to accept Resinit's Supplier Code of Conduct.

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Hazardous Substances Requirements

The supplier must comply with the latest updates of regulations such as, but not limited to:

- RoHS (2011/65/EU)
- REACH ((EC) No. 1907/2006)
- PoPs ((EU) No. 2019/1021)

The supplier shall, upon request, be able to provide material declarations regarding other hazardous substances.

Conflict Minerals

The supplier shall avoid the use of conflict minerals in their products or in the production of these.

For more information, visit www.responsiblemineralsinitiative.org

Approved and Accepted by the Supplier

Name of supplier

Location and Date

Name and Title

Signature